

**STANDARDS FOR MANUFACTURE AND UTILIZATION OF DEVICES FOR
STARTER INTERRUPT/GPS TRACKING IN CONSUMER FINANCIAL TRANSACTIONS**

BACKGROUND

These Standards for Manufacture and Utilization of Devices for Starter Interrupt/GPS Tracking in Consumer Financial Transactions are published by the Payment Assurance Technology Association (PATA). PATA is an organization that serves the starter interrupt/GPS tracking industry and seeks to unify, standardize and validate the activities of the industry and markets engaged in the manufacture, sale and use of technology for monitoring or disabling vehicles and for other applications. PATA assumes no responsibility on behalf of any manufacturer, seller, purchaser or end user with respect to any standard or with respect to any product manufactured, installed or used in compliance therewith. These standards are intended to promote product compatibility and interchangeability, to promote communications between manufacturers and purchasers, and to increase customer and consumer awareness and satisfaction with the product experience.

COMPLIANCE

These PATA standards establish minimum performance requirements that all members are expected to comply with or as to which they are to be in the diligent pursuit of compliance. "Diligent pursuit" requires a new member to be in full compliance within 6 months from receiving membership. PATA assumes no responsibility for the use of these standards. Any product the specifications of which meet the minimum requirements of a PATA standard shall be considered in compliance with that standard. Although some PATA standards establish minimum performance requirements, they are not intended to preclude additional product features or functions or to act as a maximum performance limit. Any product the specifications of which exceed the minimum requirements of a PATA standard shall also be considered in compliance with the standard, provided that such product specifications do not exceed any maximum requirements set by the standard. PATA standards are not intended to supersede any recommended procedures set by a manufacturer for its products. PATA reserves the right to revise this document at any time. PATA employs self-monitoring of these standards and does not currently conduct any affirmative compliance processes nor does it assume any liability for compliance.

SCOPE

These standards detail the operations and procedures accepted by the payment assurance device industry as necessary criteria for the responsible use of starter interrupt/GPS technology ("referred to herein as Device(s)"). These standards are meant to be incorporated as appropriate into the policies and procedures of the members of PATA.

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STANDARDS

- 1. Compliance with ISO.** All members shall be in compliance with ISO standards. ISO standards can be accessed at www.iso.org.
- 2. Legal Compliance.** Members shall comply with all applicable laws and regulations.
- 3. Consumer Support.** Recognizing that Devices used in conjunction with a consumer's automobile may serve, at prescribed times, to disrupt the consumer's use of the automobile; Members will strive to provide full service customer access to support personal. PATA encourages all Members to work to attain 365/24/7 customer support.
- 4. Installation.** Installation of Devices shall be conducted in accordance with the manufacturer's specifications and shall be performed only by authorized installers. Installers may be authorized by the manufacturers or vendors of the Devices.
- 5. Use of PATA Name and Logo.** All members in good standing shall be allowed to use the authorized PATA name, logo and organization description in reference to membership. However, any claims or information regarding PATA made by a member beyond referencing membership in PATA must be pre-approved in writing by the Executive Director of PATA.
- 6. Disclosure.** The consumer, on whose vehicle the Device is being installed, prior to installation, shall receive a written disclosure regarding the Device. A specific form of disclosure is not specified as long as the following elements are included:
 - a.** The existence of the Device on the vehicle.
 - b.** Full disclosure of the purpose(s) or use of the Device.
 - c.** The proper functioning of the Device.
 - d.** As applicable, override codes or procedures shall be provided and disclosed to the consumer.
- 7. Continuity.** Recognizing that continued operation of a device, regardless of the status of the manufacturer/distributor, is a critical component of the device's utility, the members acknowledge that a continuity plan is necessary. Rather than impose a rigid continuity structure on the members, the members agree that continuity of service for devices is an issue that should and will be negotiated and resolved with the consumers of the devices.